



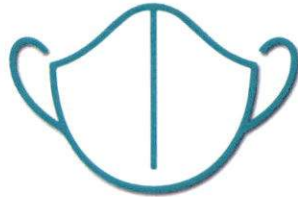
October 15, 2020

ATTENTION RESIDENTS

As the COVID 19 Pandemic continues and with the cases in Oklahoma City currently rising. The Oklahoma City Housing Authority is continuing the following measures for the protection of our residents and employees.

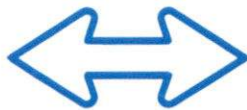
- **We recommend all residents continue practicing social distancing and abide by the Oklahoma City mask ordinance.**
- Our Management and Maintenance Staff are onsite working Monday through Friday, but the development offices are closed to the public. If you need assistance during this time, please contact your property manager's office by phone or email. You can leave work orders and other requests in the drop box or under the office door.
- OCHA Maintenance Staff will continue to only perform urgent/emergency work inside resident units.
- All common areas will stay closed and unavailable until further notice. This will help limit the amount of congregating/gathering taking place at your property.
- Common areas and common surfaces (elevators, door handles, railings, chairs, tables and countertops, etc.,) are disinfected **at least** twice daily. We will continue this effort throughout the course of the current COVID-19 outbreak. Laundry facilities are open; however, we strongly encourage anyone using the laundry facilities to practice social distancing, which means keeping at least six feet between yourself and others.
- We continue to advise all residents to limit visitors coming into the building to those that are **essential to maintaining their health and safety**. We ask that you encourage any guests or visitors to your property who are sick to stay home. Front doors will continue to be 24/7 access controlled.
- All activities and group gatherings are still canceled until further notice.
- Individuals partaking in the afternoon meal will have their hands sanitized before entering the cafeteria/activities area. All meals will be prepared and packaged so that the individual will take the meal to their unit. **We recommend all residents practice social distancing and abide by the Oklahoma City mask ordinance.**
- Oklahoma City Housing Authority (OCHA) bus transportation is still suspended until further notice. You may contact EMBARK Transit at (405) 297-1331 or (405) 235-7433 or visit their website <https://embarkok.com/connect/service-center> to request Senior and Disability Services.
- **Rent is still due during this period** and will accumulate if unpaid. Please visit with your manager regarding our Special Payback Agreement for COVID 19. For rental assistance, please visit, <https://okcommunitycares.org/>. Residents should request an interim re-examination if they have lost wages during this period. What is the CDC Eviction Order? See FAQ here, <https://www.cdc.gov/coronavirus/2019-ncov/downloads/eviction-moratoria-order-faqs.pdf>.
- We encourage all residents to continue to utilize CDC recommended health and hygiene guidelines: wash your hands frequently; avoid touching your face, eyes, and mouth, sanitize commonly used surfaces, wear a mask in public, and maintain proper social distancing (6 feet away).
- Please continue to monitor your symptoms, such as fever, cough, and/or difficulty breathing and call your health care provider or COVID-19 hotline at 877-215-8336 for recommendation first. If you have the virus or been exposed then you need to self-isolate.

The health and safety of our residents is our top priority, and as such, we must take these measures to help keep you and your families healthy. **We will continue to keep our residents updated by sending and/or posting notices around the properties. You can also visit https://www.ochanet.org/alert_detail.php for additional guidance and information.**



Wear a mask or cloth face covering to protect others

DISTANCE



Keep a distance of 6 feet between yourself and others



Wash your hands often, especially before and after eating

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