



March 16, 2020

ATTENTION RESIDENTS

To prevent the spread of illness, and specifically COVID-19 (coronavirus), the Oklahoma City Housing Authority (OCHA) is taking the following measures for residents and employees:

- **Our Management Staff will be onsite working, but the development offices will be closed to the public. If you need assistance during this time, please contact your property manager by phone or email. You can leave work orders and other requests in the drop box or under the office door.**
- **All common areas will be closed and unavailable effective immediately and until further notice. This will help limit the amount of congregating/gathering taking place at your property.**
- All common areas will be cleaned and disinfected and then closed; they will be cleaned and disinfected upon reopening. We will notify you when common areas are reopened.
- It is recommend all residents practice social distancing during this period.
- Laundry facilities will remain open; however, we strongly encourage anyone using the laundry facilities to practice social distancing, which means keeping at least six feet between yourself and others.
- We ask that you encourage any guests or visitors to your property who are sick to stay home.
- All activities and group gatherings are canceled until further notice.
- If you develop symptoms, such as fever, cough, and/or difficulty breathing, and have been in close contact with someone known to have COVID-19 or have traveled from an area with ongoing spread of coronavirus, call your health care provider or COVID-19 hotline at 877-215-8336 for recommendation first.
- If you do not have an existing primary care provider, suggestion only, you may call one of the following:
 - **Variety Care Locations:**
 - 2617 General Pershing Blvd (405) 632-6688
 - 500 SW 44th Street (405) 232-0616
 - 5320 N Portland Ave (405) 946-4444
 - 4023 NW 10th Street (405) 632-6688
 - **Other:**
 - OKC County Health Department: (405) 427-8651
 - Gary Cox Partner Building & Health Clinic: (405) 419-4200
 - West Health Clinic: (405) 419-4150
 - Southern Oaks Health Clinic: (405) 419-4119
- **If your health care provider confirms that you have contracted COVID-19, we ask that you notify your property manager quickly.** In keeping with HIPAA and other healthcare policies, you are not required to do so, but we ask that for the safety of our residents and staff you make us aware of your diagnosis by calling your property manager.

We understand that the closure of common spaces is an inconvenience and might be disruptive to your routine. The health and safety of our residents is our top priority, and as such, we must take these measures to help keep you and your families healthy.

OCHA Management