



September 8, 2021

ATTENTION RESIDENTS

Oklahoma City is currently experiencing a high transmission (spread) of the COVID-19 Delta Variant. The Oklahoma City Housing Authority is continuing the following measures for the protection of our residents and employees.

- **All residents must wear a face mask, regardless of vaccination status, while in the lobby and common areas.** All residents must practice social distancing (6 feet) when in the lobby and common areas.
- All residents are strongly encouraged to get the COVID-19 vaccine:
 - Vaccines for Oklahomans ages 12 and up are available at several locations throughout the City, including hospitals, mobile sites, pharmacies, and community clinics.
 - While vaccine sites throughout the City accept walk-ups, you can make an appointment at www.vaxokc.com or call 2-1-1 to find a location near you.
- **Get tested if experiencing COVID-19 symptoms (fever, cough, shortness of breath, etc.) and isolate if you've tested positive. Call 2-1-1 if you need help finding a testing location.**
- If you are experiencing COVID-19 symptoms or have tested positive for COVID-19 and have a work repair or inspection scheduled, please let your property manager know so they can reschedule your work appointment.
- Health officials recommend all people wash their hands often with soap and water for at least 20 seconds or use hand sanitizer with at least 60% alcohol if soap and water are not available. Cover your mouth and nose with a tissue when you cough or sneeze, or use the inside of your elbow.
- Common areas and high touched surfaces (elevators, door handles, railings, etc.) will continue to be disinfected at least twice daily.
- Housing Authority staff are onsite working Monday through Friday, and our offices are currently **closed to walk-ins. Only two (2) people may be in the office lobby at a time by appointment.**
- **The Housing Authority maintenance will only be completing emergency/urgent work orders until further notice.**
- As of July 6, all common areas (including laundry facilities) are open with mask and social distancing guidelines in place. Activities and group gatherings are permitted with proper mask and social distancing procedures.
- All residents are to limit visitors coming into the building to those **essential to maintaining their health and safety.** We ask that you encourage any guests or visitors to your property who are sick to stay home.

Rent is still due during this period and will accumulate if unpaid. If you need help paying your rent:

- Speak with your property manager or coordinator regarding your options;
- Visit www.okccp.org to apply for rental and utility help;
- Sign a Rent Payback Agreement (a down payment is no longer required);
- Request an interim re-examination if you've lost wages during this period.

The health and safety of our residents is our top priority, and as such, we must take these measures to help keep you and your families healthy. **We will continue to keep our residents updated by sending and/or posting notices around the properties. You can also visit <https://www.ochanet.org> for additional guidance and information.**